



REFUNDS/RETURNS

We operate a no quibble 30 day refund/exchange policy. A full refund, excluding initial p&p charges, will be given provided goods are posted back within 30 days of receipt, as new, unworn and the buyer pays the return postage costs.

When returning an item it is strongly recommended that the Recorded Delivery (Signed for) service is used as we cannot take responsibility for undelivered items. In the event of loss of a returned item, it is the sender's responsibility to pursue a claim.

We appreciate that shoe boxes may become slightly damaged in transit, however, please do not seal the box with tape it should be placed in a postal bag.

Please be aware that mistakes can happen and if we have made any mistakes whatsoever we will issue full refund/exchange including transport charges both ways. We are here to help.

Please complete the form below and enclose it with the item being returned.

User ID: _____

Email: _____

Item number(s): _____

Name: _____

Contact Number: _____

Address: _____

Payment method: Paypal Postal order/Cheque Credit Card Other: _____

Reason of Return: _____

Notes: _____

Please send your return/exchange to the following address:.

Legend Footwear
Unit 16 Cedar Way Industrial Estate
London
N1C 4PD
United Kingdom
Tel 020 7383 5838